

7.1_F

Using Scrum methodology in developing this application was the correct decision. This _____ a number of factors. Firstly, user satisfaction with the product, _____ in user feedback, was high. _____ of those who have used it for over three months, the feedback was very high. Secondly, the number of users needing help desk support was very low. _____ that, for the last application we developed, a huge amount of help desk support was needed. Also, _____ the developers, it was also a success. They felt it really improved communication between the team members. Finally, _____ to improved product quality, development costs were also reduced considerably.

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Answers

Using Scrum methodology in developing this application was the correct decision. This is based on a number of factors. Firstly, user satisfaction with the product, as shown in user feedback, was high. In the case of those who have used it for over three months, the feedback was very high. Secondly, the number of users needing help desk support was very low. Bear in mind that, for the last application we developed, a huge amount of help desk support was needed. Also, from the point of view of the developers, it was also a success. They felt it really improved communication between the team members. Finally, in addition to improved product quality, development costs were also reduced considerably.